

# Friends of Waterloo Park Users' Survey

Overall satisfaction	749 (99.3%)
Ease of Access	710 no issues (94.1%)
Respondents	754





# **Friends of Waterloo Park Users' Survey**

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## Introduction

### Aims

1. The main aim of the 2023 Friends of Waterloo Park Survey was to assess overall satisfaction of Waterloo Park and highlight any areas for improvement. It will help the Friends of Waterloo Park and other bodies to understand what the users of the park care about, and help to ensure that spending on the park reflects their views and habits.
2. This was the second survey conducted by Friends of Waterloo Park, with the first carried out in 2018.
3. This report provides an overview of the survey and the responses generated by the questions posed. The Friends of Waterloo Park will be studying the responses in as a means of informing them in their future plans.



### Methodology

The survey ran for two months during April and July 2023. From April 2<sup>nd</sup> to June 2<sup>nd</sup>, visitors were approached by a Friend of Waterloo Park volunteer, and were asked to answer a set of questions. The questions were also available online between April 3<sup>rd</sup> and July 9<sup>th</sup>. Steps were taken to raise awareness of the survey using social-media accounts maintained by the Friends of Waterloo Park and other Facebook pages.

A group of the Friends devised the questions, and decided upon how the survey was to be carried out. A group of interviewers received training to ensure the surveys were completed in the same way.

The questionnaire included seven open ended questions, designed to obtain a range of comments:

*Q5. Do you have any unmet access requirements in the park?*

*Q6. Has the pandemic changed the way you use the park?*

*Q7. What do you like best about the park?*

*Q8. How do you think the park could be improved?*

*Q9. What sort of activities and events would you like there to be in the park?*

*Q11. Do you agree or disagree with possible plans for charging for car parking in the park?  
.... If you would you like to say anything about this, please write in details.*

*Q21. And finally, is there anything else that you would like to tell us?*

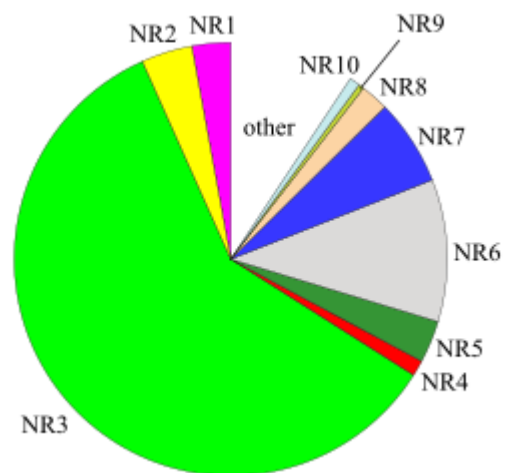


### Number and postal areas of respondents

Total number of respondents	Paper based		Online	
	Number	Percentage	Number	Percentage
756	500	66.1	256	33.9

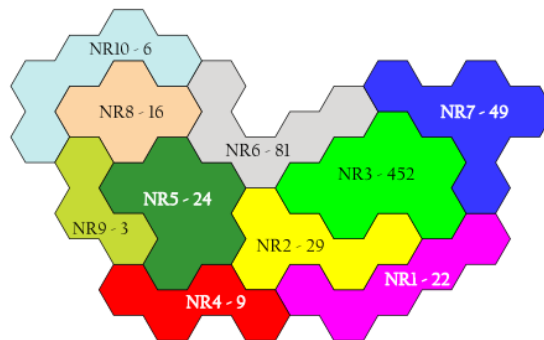
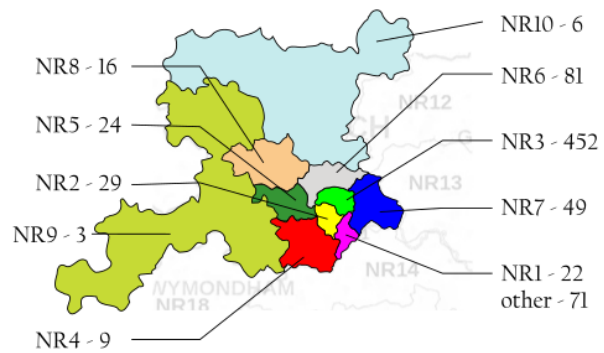
Respondents were asked where they lived using Q12. (*What is the first half of your postcode?*). Over half the people who were asked this question lived in the NR3 area of Norwich.

The pie chart shows the distribution by postal area of the respondents.



The map shows the postal areas NR1 to NR10, with the number of respondents in each area indicated.

The relative populations and proximity to each other of postal areas NR1-10 are shown in the second diagram. Each hexagon represents around 5000 people.



## Results

Those who completed the questionnaire were not asked about their general level of satisfaction about Waterloo Park, and were not asked about any other public spaces managed by Norwich City Council.

They were asked if they would recommend the park to others, what aspects of the park did not meet their access requirements, what they thought was best about the park, how they thought the park could be improved, and what sort of activities and events they would like to attend in the park.

### Satisfaction Level

*It's a lovely area. I love the gardens with the beautiful borders. Nice play area for children too and good grass area of playing football. The cafe is a brilliant addition.*

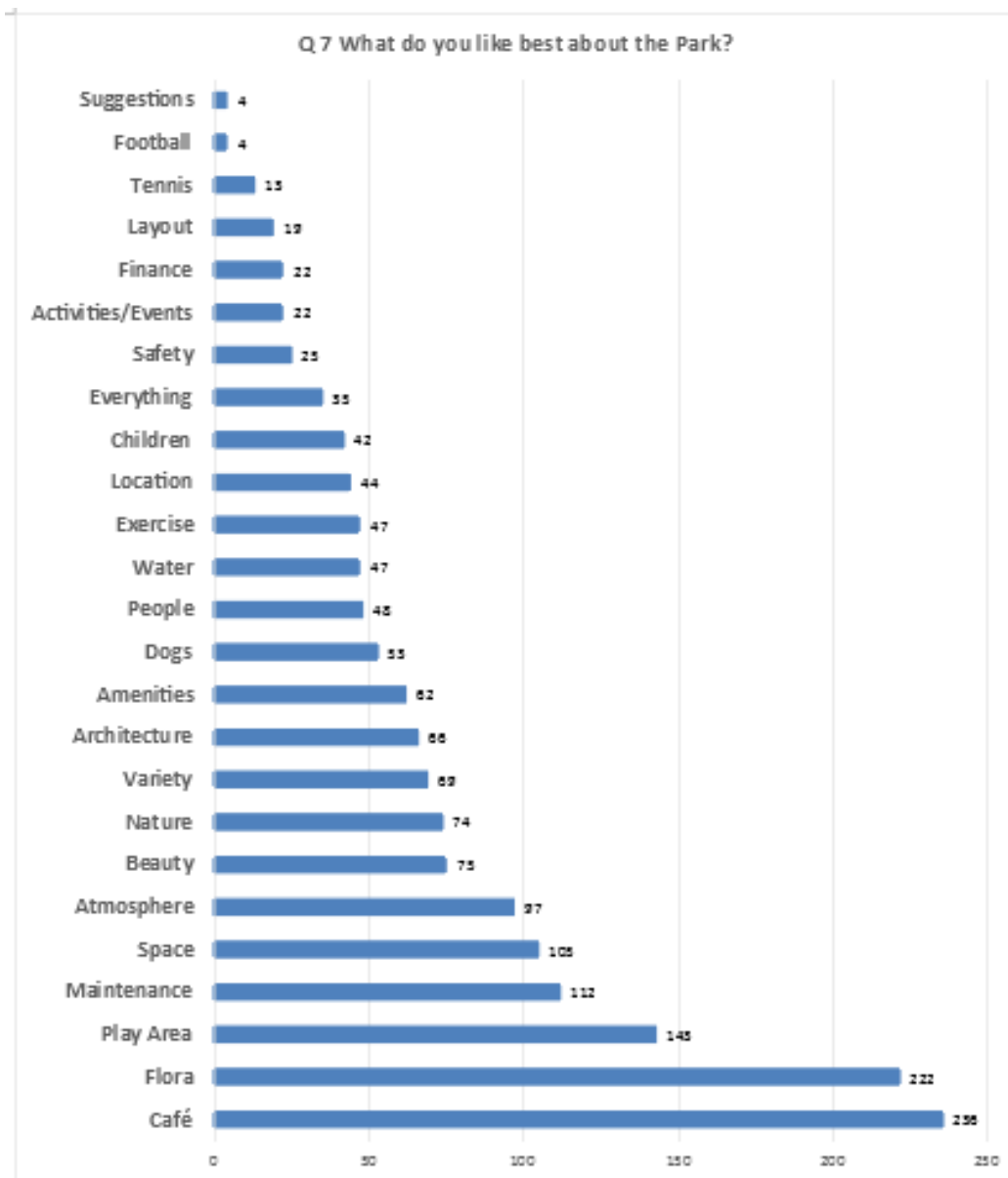
The 2018 survey of users of the park was on a smaller scale and done in a different way from the 2023 survey, and so no comparison of the surveys has been undertaken.

In 2023, 99.3% of the respondents (that is, all but five people) said they would recommend the park.

The cafe, splash pad, trees and flower beds, good management, and the way the park suited people's needs, were all mentioned many times, as is shown by the following word cloud:



A tally of the kind of the comments made in response to Q7 (*What do you like best about the park?*) was made:



As can be seen from the chart, two aspects of the park were mentioned above all others: the cafe and the flower beds.

In all, 1316 of the comments made were about the park itself and people's response to it (Layout, Safety, Everything, Children, Location, Water, People, Architecture, Variety, Nature, Beauty, Atmosphere, Space, and Maintenance). The amenities on offer (Tennis, Amenities, Play Area, and Cafe) were referred to 454 times. There were 138 comments that referred specifically to activities (Tennis, Football, Activities/Events, Exercise, and Dogs).

### *Ease of access*

710 respondents (94.1%) said that they had no issues within the park. The following tally shows the issues raised by the 6% who had at least one concern:

- puddles/ice on steps 1
- lack of a handrail 2
- lack of a ramp 3
- long, indirect routes for wheelchairs 4
- disabled parking spaces not available 1
- pavilion stairwell area difficult to access 1
- lack of adaptive play equipment 2
- steps feel unsafe/steep 3
- a lack of benches for resting 3
- no access map 1

See Appendix 3 for more information about the comments made by respondents about access issues in the park.

### *Feelings of wellbeing and safety*

Over 30 comments referred to the park being safe for children, or that it is a safe place. One person mentioned that the reopened cafe has helped to make the park feel safer. Three comments referred to the park being safe for the disabled.

Other comments implied that safety in the park was an issue (the water feature, the lighting, and dogs approaching children were all mentioned).

### *Signage*

Comments about signage were usually accompanied by suggestions about providing more information to understand about smoking, the cafe menu, finding places, which bins were for dog mess, controlling dogs, and cycling.

It was suggested that Angel Road should have a road sign for the park. Another suggestion was for more information to be displayed around the park about its history. It was noted that the one-way signage in the car park was confusing, and that the park's maps are out of date.

### *Litter and mess*

Litter was hardly mentioned, with the following issues being raised by a few respondents:

1. Not enough bins 2 people

- |                                   |          |
|-----------------------------------|----------|
| 2. Litter an issue in some places | 3 people |
| 3. Litter not an issue            | 3 people |

### *Children's play area*

The playground featured in the survey as a popular and much-praised part of the park, and general satisfaction was expressed with the facilities provided for young children. For instance:

*We like everything, including the play area.*

*We like the play area especially splash pad & wobbly board & sand.*

*Great play area for my grandsons.*

*Play area - well maintained. Nice green space.*

There were comments about the need to make the play area cleaner and more modern, and suggestions about selling drinks and ice creams, and providing more benches.

### *Cafe*

The cafe was seen by as a great attraction. It was praised for the quality of the service it provides, its dog-friendly atmosphere, the added safety that people feel it has brought, and the opportunities it gives for meeting people. Many considered it to be the best feature in the park. Those who were more critical spoke of a negative experience (e.g., slow service, lack of food at the end of the day).

### *Toilets*

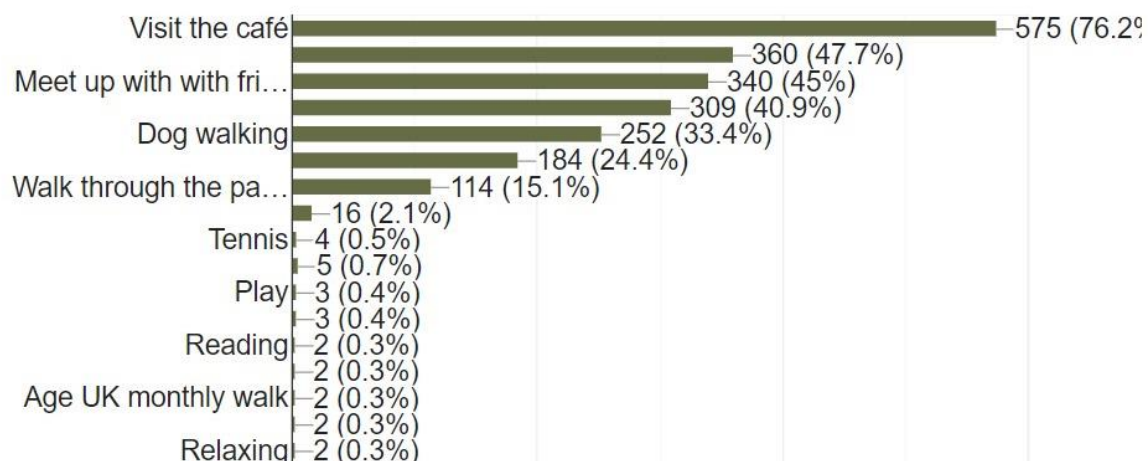
The public toilets in the park were not praised, and the cafe toilets were not mentioned. A considerable number of the 70+ comments relating to the toilets mentioned their poor state. They were typically described as “dirty”, “terrible”, “sometimes locked”, “smelly”, or “rank”. There were numerous requests for the toilets in the children's play area to be reinstalled.



### Patterns of use

Respondents were asked why they visited Waterloo Park, using Q4 (*What do you do in the park?*). The most popular reasons are shown in the tally chart below. The cafe was the

most often cited reason for why they came to the park, followed by the desire to meet friends and family and to walk their dog.



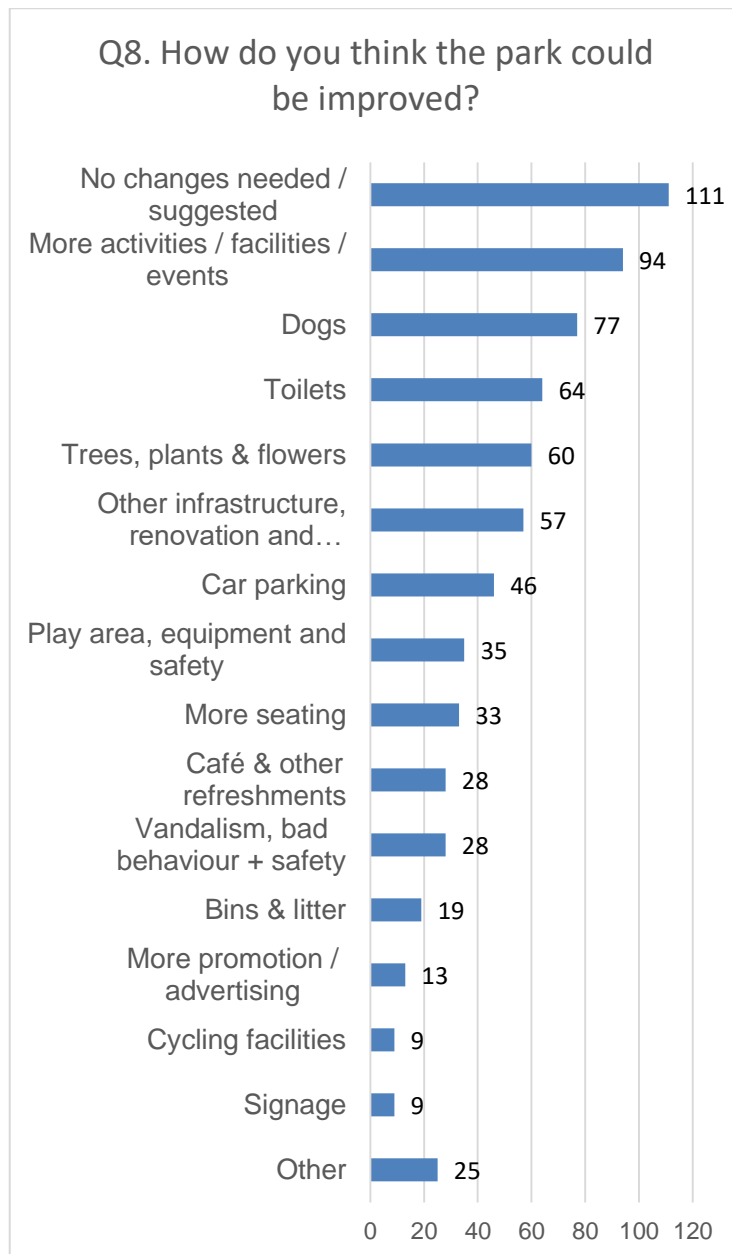
#### 1. Suggestions for change

Respondents were asked for suggestions for improving the park in Q8 and Q9 (*How do you think the park could be improved?* and *What sort of activities and events would you like there to be in the park?*).

See Appendix 4 'Question 8 Comments' for a full list of the comments, sorted by category. The table and tally chart below is an analysis of the suggestions made in Q8:

Area	Number of people
No changes needed / suggested	111
More activities / facilities / events	94
Dogs	77
Toilets	64
Trees, plants & flowers	60
Other infrastructure, renovation and maintenance	57
Car parking	46
Play area, equipment and safety	35

More seating	33
Café & other refreshments	28
Vandalism, bad behaviour + safety	28
Bins & litter	19
More promotion / advertising of activities and events	13
Cycling facilities	9
Signage	9
Other	25

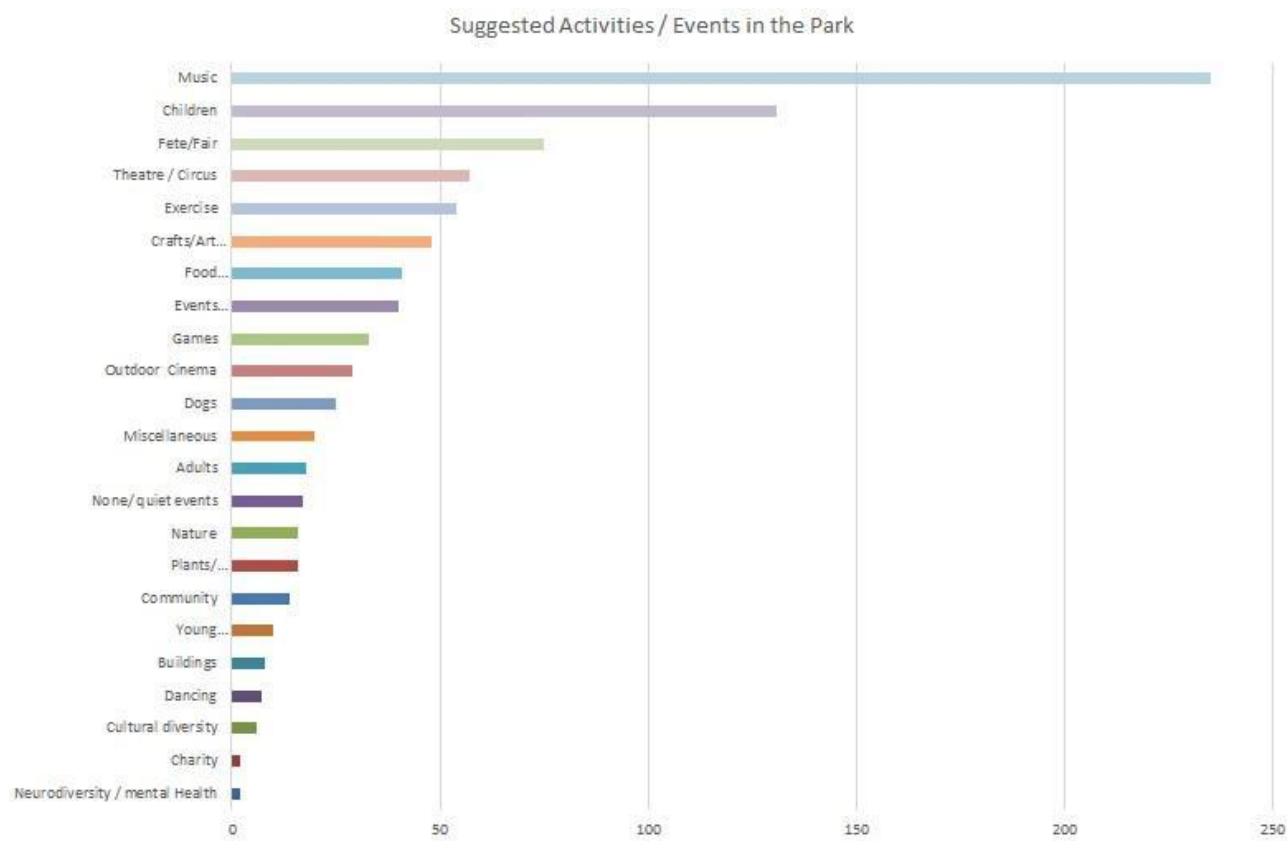


The following word cloud for Q8 (*How do you think the park could be improved?*), illustrates that issues about the dogs and the toilets are uppermost in people's minds:



The table and tally chart below is an analysis of the suggestions made in Q9:

Suggested Activities/Events	Number of respondents
Mental Health	2
Charity	2
Cultural diversity	6
Dancing	7
Buildings	8
Young Adults	10
Community	14
Plants/Gardening	16
Nature	16
None/quiet events	17
Adults	18
Miscellaneous	20
Dogs	25
Outdoor cinema	29
Games	33
Events as current	40
Food and Drink	41
Crafts/Art /Science	48
Exercise	54
Theatre / Circus	57
Fete/Fair	75
Children	131
Music	235



The following word cloud for Q9 (*What sort of activities and events would you like there to be in the park?*), shows how keen people are for events to take place, particularly music events, and activities for children:



## 2. Other comments

### Plants and green areas in the park

The questionnaire did not ask a direct question about the park's green areas. Many responders said how much they loved the trees, the children's sunflower beds, and the

look of plants and flowers in the borders. They praised the establishment of the wild flower meadow, and the work of the Friends of Waterloo Park.

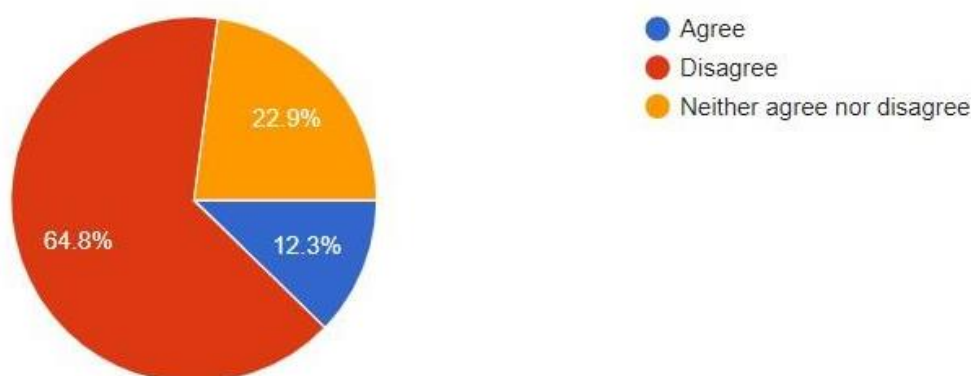
It was suggested that the park should have more colourful flowers and better maintained beds. Other less feasible ideas, such as establishing an allotment or adding more paths, were suggested.



### Charging for parking at Waterloo Park

Respondents were asked about the possibility of parking charges being introduced in Q11 (*Do you agree or disagree with possible plans for charging for car parking in the park?*).

Out of the 742 people who responded to this question, 65% 'disagreed', 12% 'agreed' and 23% 'neither agreed nor disagreed' with the idea of charging for car parking. The question was not answered by 14 people. The following pie chart illustrates these figures.



Many of the comments discussed the need to discourage car use on the roads, and that charging would be a useful way of accomplishing this. Examples included:

*I agree with charging so that people are discouraged from driving to the park unless it's absolutely necessary.*

*We shouldn't be encouraging people to drive in the city unless they are disabled. It pollutes the air.*

Many people who agreed with charges wished any income generated to be used to improve the park. Some people recognised that the council needed funds. There were numerous comments that related to the likely impact on local streets, for instance:

*I live in the road opposite the car park entrance. I already struggle to park*

*on my road when special events are happening at the park. If you start charging people will just park on the road for free. I've even had people park right across my drive blocking access to my property.*

Some comments were about the perceived importance of free parking for people on lower incomes, those living some distance away, those with small children, and people with mobility issues.

A more detailed analysis of the responses to this question can be found in Appendix 2.



### What needs to be done

See Appendix 4 for a complete list of comments relating to perceptions by the public of what should be done to improve Waterloo Park.

2. The existing public toilets are criticised for not being kept clean or 'upgraded'. The lack of signage for toilets was noted a few times. One person commented: "Not aware of disabled toilet in the pavilion. Would like railings for the steps as I have a disability."
3. The play facilities lack any equipment for disabled children, and there is a perceived need to reopen the toilets in the children's play area.
4. Although physical exercise was cited by many as a reason for using the park, few respondents commented on the facilities for sport provided in the park. Many of the activities mentioned (kite flying, running, playing football, etc.) do not need facilities. A few comments referred to the need to upgrade the current facilities, to improve surfaces (*Renovation of basketball courts - I need to play basketball.*), or provide a proper football pitch.
5. There should be more 'wilder areas' in the set aside for the purpose of increasing the biodiversity within the park. Other suggestions of this nature that could be implemented include the introduction of more bird boxes and bird feeders, nor removing seed heads in the borders, and leaving dead wood once branches have been cut off.
6. Dogs are at times seen running loose in the play area. There is sometimes dog mess to be seen in the park, for instance in the flower beds.
7. Accessibility could be improved, by providing more ramps where steps are difficult to navigate, benches along longer paths where people struggle without sitting down, and improved signage for people needing a step-free route around the park.

8. Litter is not seen as a major problem by the users of the park, but more strategically-placed bins would be appreciated by some park users.
9. Many of those who completed the questionnaire stated emphatically that they did not wish the park to be improved, as they liked it just as it was. Typical comments were:

*Keep it is as it is.*

*Nothing immediately - just maintain it!*

*If it ain't broke, don't fix it.*

*Lovely as it is.*



#### The pandemic and Waterloo Park

The survey asked about how the pandemic affected people's use of the park, using Q6 (*Has the pandemic changed the way you use the park? Would you like to say anything about this?*).

In general, people who said that their use of the park has changed because of the pandemic explained some sort of change in their behaviour, e.g. whether or not they came more often or not. Others expressed their gratitude that the park had been available to use:

*Started coming more in pandemic.*

*Meet up outside during pandemic - it was a godsend.*

*I came every day during the pandemic.*

*Started coming in lockdown*

*I hadn't been there before the pandemic!*

*More appreciative of this facility. Tend to use the park more often as a result.*

*It was really busy during the pandemic so didn't come as much.*

*The pandemic persuaded me to get more fresh air and exercise.*

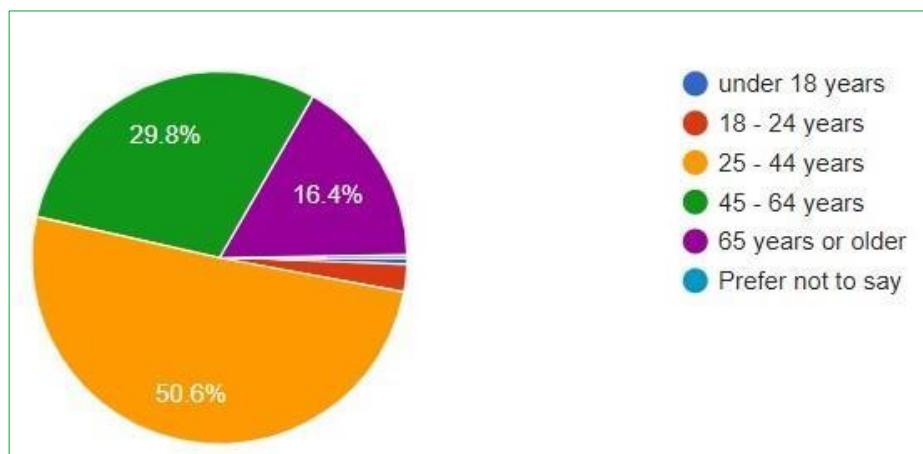
*I use it more now, than before the pandemic.*

*Used it as our daily walk in lock down and now use it all the time.*

## Respondent profiles

Based on the 745 respondents who specified their gender, a higher number of women answered the survey at 72% (537) to 27.5% (205) men. It should be noted that 1.6% of respondents selected “prefer not to say”.

Of the 747 respondents who specified their ethnicity, the majority of respondents were of a White or a White British ethnic background at 94.2%. The following pie chart illustrates these figures:

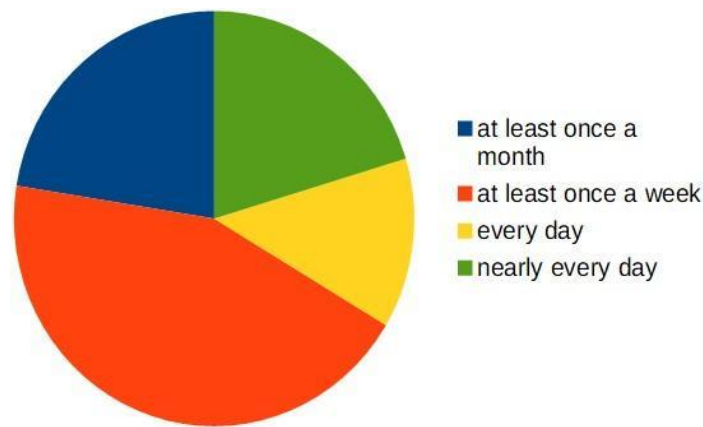


The two most captured age bands that participated in the survey were those respondents aged 25-44 (50.6%) and 45-64 (29.8%). The least captured age band was respondents aged 18-24 (2.1%). Children (aged below 18) were not interviewed, and none used the online survey.

There were 4 non-replies and 750 replies to Q2 (*How often have you visited Waterloo Park in the last 12 months?*). Of these, 228 people were not frequent visitors, and for some visitors, it was their first ever time in the park. 56.4% of those who answered Q2 had been to park at least once a month, and 142 (nearly a third) of the park’s users came every day, or nearly every day:

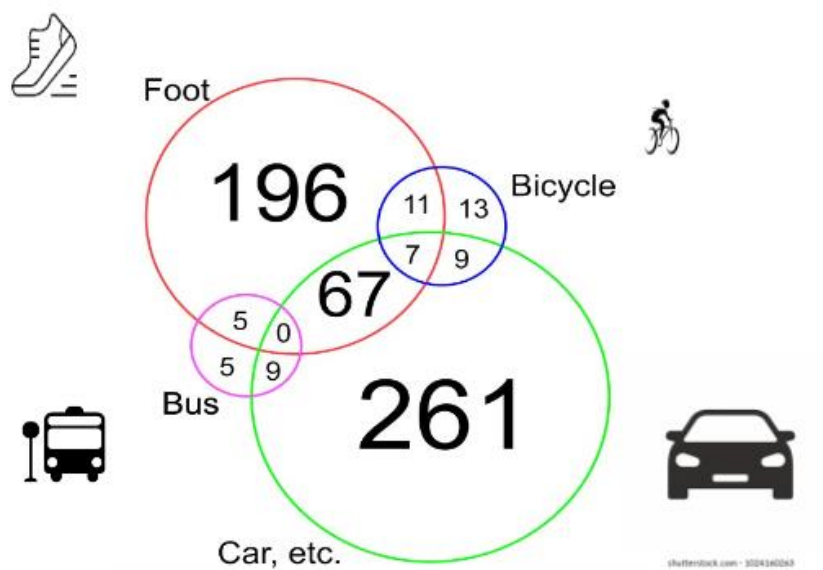
Frequency of visiting Waterloo Park	Number of people
at least once a month	95
at least once a week	186
every day	56
nearly every day	86

The following pie chart illustrates this information:



One person who lives close by, walks her dog in the park every day, enjoys attending events, walks her ferrets, and comes to the kite flying. She recalled her father playing in a military band in the park during the 1950s and 1960s.

The diagram below summarises the responses to Q3 (*How do you travel to the park?*). It shows how many people come to the park by car/van, bicycle/scooter, bus, or by foot. Those who selected more than mode of transport are shown (e.g. 5 people sometimes arrive by bus, but sometimes walk).



Most people walk (196) or use a vehicle (261). The nearby bus routes and the newly-installed cycle racks in the park are not used much by the park's visitors in comparison with the car park, but all the facilities may be appreciated by those that use them.

## Conclusion

Overall, the second survey to be completed by the Friends of Waterloo Park provides evidence that the park continues to operate to a high standard.

No overall figure for general satisfaction can be produced from this survey, but 99% (all but 35) of the 754 respondents gave positive comments about the park, and almost everybody said they would recommend it to others. The café, the children's play area, and the flower beds within a natural setting are all major reasons why the park is a popular place to come to. The park is considered a safe, attractive, and litter-free place to come to. The main reason given for coming to the park was to visit the café.

Significantly, 94.1% of respondents stated they had no access issues within the park, the main issues (mentioned by a relatively small number of people) being the unavoidable inconvenience for wheelchair users of having to use paths that have no steps.

Although people from all over Norwich (and beyond) visit Waterloo Park, over half the visitors to the park reside within NR3, giving it a strong "local community" feel.

There have been some changes since 2019 regarding why residents visit parks in England, which can in part be attributed to effects of the pandemic.

The most consistent negative feedback about Waterloo Park was about the poor state of public toilets and a lack of signage for them. Many respondents felt the park needed no improvements at all. Suggestions about how the park could be improved still further, those that were feasible were mainly concerned with having more events and activities for particular age groups, have dogs under better control, improving the toilet facilities, improving the play area (for instance to help disabled children enjoy playing there), and providing benches and ramps to help improve access within the park.

Concerns were expressed by many about the possibility that car parking charges might be introduced, and a clear majority of those who completed the survey disagreed with the idea. Other respondents stated they were in favour of the proposal, although many wished for the funds raised to be used to maintain the park.

A future survey may need to consider ensuring that more men are interviewed than was the case for this survey, and more people with an ethnic background that is not White British. Young adults were also relatively unrepresented in the survey.

## 1. Appendices

### Appendix 1 - Comments on the park's trees, flower areas, grass area, and trees

The questionnaire did not ask a direct question about the planted areas and playing fields, but many will find the following collated responses useful and perhaps enjoyable to read.

When asked what they liked best about the park, many responders referred to areas where plants grew. The following is a section of the 300 comments about the flowers and plants:

*I love the gardens with the beautiful borders.*

*The beautiful flowers.*

*Beds for sunflowers with the school.*

*Beds look superb. Layout is nice. Ambience is lovely. Lots of interest.*

*Enjoying the plants, wide range of plants here.*

*Flower displays are beautiful.*

*Great for adults to walk around as the flower beds are beautiful and the trees.*

*I like mix of Gardens.*

*The beautiful flower beds. They are always so well maintained with spectacular plants.*

*The flower beds are beautiful.*

*The flower beds, well looked after, always a pleasure.*

*The incredible flower beds.*

*The wonderful borders and plants.*

*Well maintained, flowers, everywhere you look something different, sections to explore.*

*Wildflower meadow is a great idea.*

Praise for the Friends of Waterloo Park:

*Very appreciative of everything that FOWP does.*

*Well kept, the Friends do a good job.*

Question 8 (about improvements to the park) included comments about how the flowers and plants could be improved. The following comments are a selection of these:

*More flowers.*

*More extensive planting in flower beds.*

*More fruit trees and maybe a community allotment.*

*Improvement to some of the bedding and plants- sometimes look a bit sad.*

*Area outside cafe is a bit bare - both straight outside & the bandstand area.*

*The park used to be so colourful with so many lovely flowers and plants.*

*As a walker it might be nice if there were more paths, just to have a good saunter about. Nothing mad or going through either of the big fields for dogs and ball games but it would be a good way to put more plants in and then have walks around, like a little flower garden.*

The “further comments” question at the end of the survey included a number of responses about the flowers and plants:

*We come with cameras and models. It's a hot spot for flowers and insects.*

*My son planted sunflowers last year.*

*Child has been planting sunflowers here.*

*Today has been a great experience. Tiny child planted seeds.*



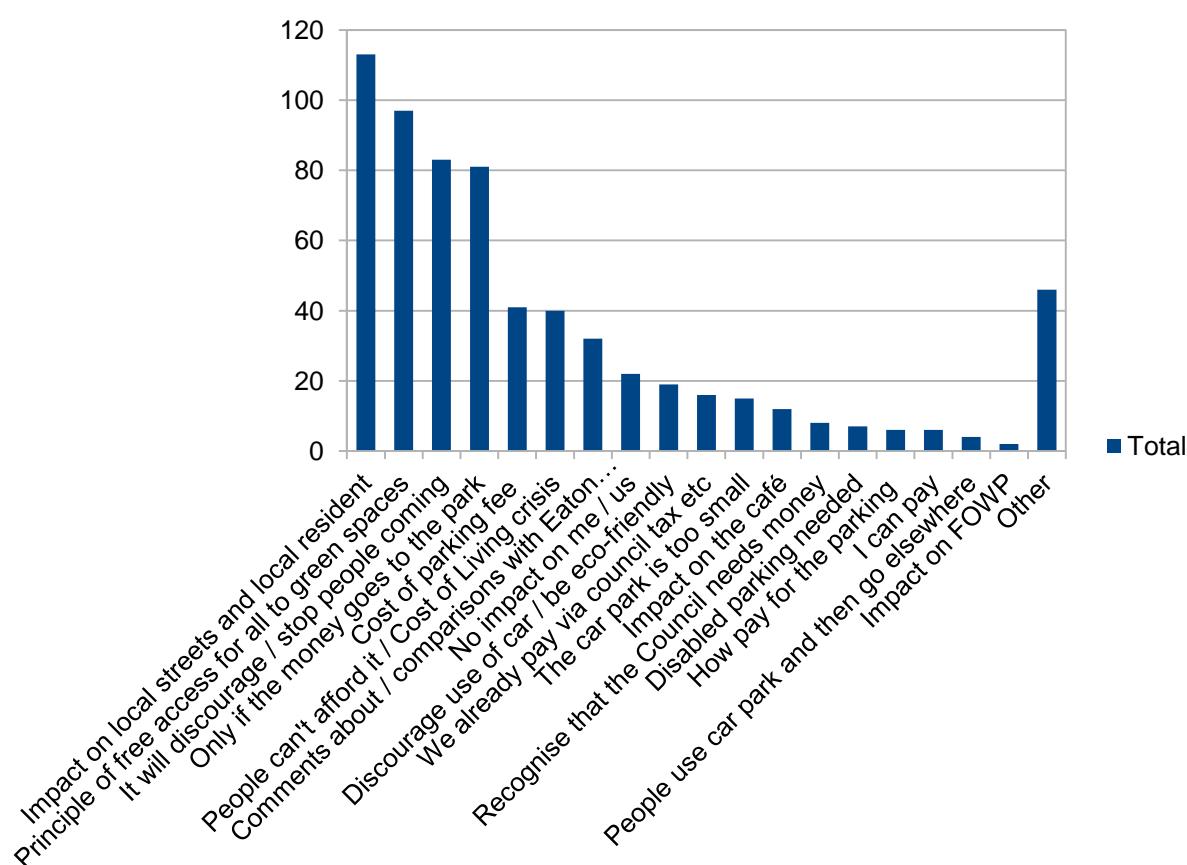
## 1. Appendix 2 - Possible plans for charging for car parking

People were asked their views about the idea of charging for car parking in the Waterloo Park car park.

Out of the 742 people who responded to this question 65% 'disagreed', 12% 'agreed' and 23% 'neither agreed nor disagreed' with the idea of charging for car parking in the Waterloo Park car park, see pie chart. 14 people did not respond to this question.

The comments were examined in detail and different issues and themes were identified. The bar chart and table below show how many people commented about each issue / theme by whether they 'agreed' or 'disagreed'. Those who 'neither agreed nor disagreed' (or who provided no response) are tabulated under 'other'.

Many people commented on more than one issue or theme. The tally chart below shows the variation in the type of comments made about parking charges.



Topic / Issue	Total	Disagree	Agree	Other
Impact on local streets and local resident	113	94	1	18
Principle of free access for all to green spaces	97	92	0	5
It will discourage / stop people coming	83	77	1	5

Only if the money goes to the park	81	16	35	30
Cost of parking fee	41	8	20	13
People can't afford it / Cost of Living crisis	40	38	1	1
Comments about / comparisons with Eaton Park	32	30	1	1
No impact on me / us	22	5	1	16
Discourage use of car / be eco-friendly	19	0	14	5
We already pay via council tax etc.	16	16	0	0
The car park is too small	15	9	1	5
Impact on the café	12	12	0	0
Recognise that the Council needs money	8	2	4	2
Disabled parking needed	7	1	3	3
How pay for the parking	6	3	3	0
I can pay	6	1	2	3
People use car park and then go elsewhere	4	2	1	1
Impact on FOWP	2	1	0	1
Other	46	37	1	8

### *Impact of car parking charges on local residents*

The majority of comments were about the likely impact on streets and residents living near the park. There were 113 comments about this. People commented that at busy times the streets are already used by visitors to the park and emphasised that this would only get worse if parking fees are introduced:

*Charging for the parking will cause people to find parking on the surrounding roads, which is already a problem in the summer.*

*I live in the road opposite the car park entrance. I already struggle to park on my Road when special events are happening at the park. If you start charging people will just park on the road for free. I've even had people park right across my drive blocking access to my property.*

*I live very close by so will suffer from increased parking on my street e.g. noise, pollution, and access issues.*

*We live on Waterloo Park Avenue near the gates. Charging on the other side will encourage more people to block up our road and our driveway (which isn't strictly meant to be used for parking!).*

### *Impact on more vulnerable people*

An integral part of some of the comments about the 'principle of free access for all to green spaces', 'It will discourage / stop people coming' and 'People can't afford it / Cost of Living crisis' is the possible disproportionate impact of charging for parking on more vulnerable people. This includes the impact on people on lower incomes, those bringing young children to the park, and people with disabilities or mobility issues:

*Charging is discriminatory against parents on low incomes who utilise the park because it is free at the point of access.*

*It is extra cost for families who are already struggling and use parks as an affordable option for a day out.*

*Strongly. Impacts young families' health & well-being & meeting friends.*

*Definitely unfair for young mums.*

*I normally walk but when I have grandchildren with me it's too far for the 2 year old to walk so we drive.*

*I have a disabled daughter who did not receive a blue badge for her renewal; it's not safe for us to walk to the park so have to drive. Charging us would be penalising us for her disability.*

*Totally unfair to charge for parking I am disabled and have no other option than to drive there.*

*It's a park, we shouldn't be asked to pay for visiting a park. I could actually walk there, and sometimes do, I bring the car when I bring my mum and sister along who both have mobility issues and wouldn't like to have to pay because of that.*

*NANSA - wouldn't be able to bring the people we support.*

*I think to pay to park at a park is wrong. For some families getting to the park on foot is not possible, as well as elderly, people with disabilities, and to charge for one thing that is free to enjoy, and would be harmful to the most vulnerable.*

*Charging for parking will impact more on people on lower incomes and on people with a disability who can't walk to the park. This could adversely affect their physical and mental health and wellbeing and thus increase inequalities in health.*

#### *Impact on children*

The possible impact on the safety of children caused by more parking on local roads was also mentioned:

*It will just encourage people to park on the road, which is much more dangerous with children.*

*But not sure, as people will just park on roads next to the park making it less safe for children and drivers.*

*I think the introduction of parking fees will mean more people will park on the road, where it is free, causing a nuisance for local residents and potentially putting children's lives at risk.*

#### *Impact on other specific groups*

The importance of free access to the park for particularly white, working class families and minority ethnic groups were each mentioned by one person:

*Penalise families, particularly white, working class families.*

*Charges in this area very bad. Ethnic groups meet here, v. important.*

#### *Impact on people living further away from the park*

Other people said that charging for parking would discriminate against those living further away:

*That would put me off coming from Hellesdon to the park.*

*Discriminate for those living further away.*

*I think it would deter people coming from afar.*

60% of the survey participants live in NR3, but it was pointed out that visitors from other areas are beneficial to the park:

*I like seeing it busy, I live 5 minutes away, but the people who come means we have a great cafe, possible future investment in improvements and other events which people attend.*



### Appendix 3 – Access issues in the park

A total of 44 people said that they had some unmet access requirements and some of them made comments about this.

People would like to be able to get from the car park and Angel Road to the cafe, bandstand and toilets more directly without using steps:

*No ramp to get up to the band stand coming in gates on Angel Road.*

*No quick way to get to the cafe if with a wheelchair user.*

*No toilets in the park, I have to go the café.*

Particular concerns were expressed about the safety of the steps from the herbaceous border path to the bandstand area, the comments included:

*Would like railings for the steps as I have a disability.*

*Narrow steps & need a rail, ended up in hospital after a fall.*

*Need to preserve historic character but adapt for ages.*

The need for more seating around the park was mentioned:

*Can't walk too far so need benches around to take a break.*

A couple of people commented in more detail about their experience of using the park:

*Taking both elderly parents from car park, one on mobility scooter and one on self-propelled walker, no benches between car park and cafe area, so nowhere for her to sit and catch breath. First visit to park and very disappointed for disabled visitors. Need a map to see where access for disabled can go without walking around only to be confronted by steps which they couldn't access.*

*I know that the park is old and it's completely beautiful but I do struggle to get to the cafe from the main entrance as I have a buggy and my mum is disabled and uses a walker. It means we have to walk from the main entrance all the way round the walkways, pass the field and down the path by the die and flower plots... which is a long walk for someone who has limited ability. Often she's exhausted before we get to the field bless her and we did try the steps once as a cut through but was not at all a good idea on our part and gave up after 3 steps. I know you can't do anything and I don't want to ruin the park but anything that reduces the walk would be good. Even if there was a solid path across the field would reduce it. But*

*this is not a negative as we love the park.*

Another person commented specifically about the car park:

*In places potholes near the car park bad for wheelchair.*

Comments about access requirements in the children's' play area included:

*It's actually my child who has the access issue - there isn't any adaptive play equipment for children with disabilities. He has cerebral palsy and there isn't a swing he can use.*

The following is a list of all the comments relating to access and moving around the park (issues that cannot be addressed are in italics):

<b>Steps – rails &amp; safety; route to cafe</b>	<p><i>Puddle halfway up the main steps that gets annoying - gets icy.</i></p> <p><i>Narrow steps &amp; need a rail, ended up in hospital after a fall.</i></p> <p><i>Would like railings for the steps as I have a disability.</i></p> <p><i>Steps are thin and I don't feel so stable walking down them.</i></p> <p><i>Steps steep.</i></p> <p><i>Ramps from Angel Rd / herbaceous path.</i></p> <p><i>No ramp to get up to band stand coming in gates on Angel Road.</i></p> <p><i>Wheelchair users have a long route to get round.</i></p> <p><i>No quick way to get to the cafe if with a wheelchair user.</i></p> <p><i>Some areas are not easy for baby prams and wheelchairs. Esp. around the stairwell.</i></p> <p><i>Steps are hard with baby.</i></p> <p><i>Long way to round in a wheelchair. Better access from car park to pavilion.</i></p> <p><i>Long way round to get to the cafe if you have mobility issues.</i></p> <p><i>Need to preserve historic character but adapt for ages.</i></p>
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	<p><i>I know that the park is old and it's completely beautiful but I do struggle to get to the cafe from the main entrance as I have a buggy and my mum is disabled and uses a walker. It means we have to walk from the main entrance all the way round the walkways, pass the field and down the path by the die and flower plots... which is a long walk for someone who has limited ability. Often she's exhausted before we get to the field bless her and we did try the steps once as a cut through but was not at all a good idea on our part and gave up after 3 steps. I know you can't do anything and I don't want to ruin the park but anything that reduces the walk would be good. Even if there was a solid path across the field would reduce it. But this is not a negative as we love the park.</i></p> <p><i>Ramp for steps?</i></p> <p><i>Sometimes difficult to get up the steps.</i></p> <p><i>Ramp for pushchair would help.</i></p> <p><i>Long way to round in a wheelchair. Better access from car park to Pavilion.</i></p>
<b>Seats</b>	<p><i>Can't walk too far so need benches around to take a break.</i></p> <p><i>Seats by border.</i></p> <p><i>Taking both elderly parents from car park, one on mobility scooter and one on self-propelled walker, no benches between car park and cafe area, so nowhere for her to sit and catch breath. First visit to park and very disappointed for disabled visitors. Need a map to see where access for disabled can go without walking around only to be confronted by steps which they couldn't access.</i></p>
<b>Kids Area</b>	<p><i>Nice if gates closed properly to kids' area as children vulnerable.</i></p> <p><i>It's actually my child who has the access issue - there isn't any adaptive play equipment for children with disabilities. He has cerebral palsy and there isn't a swing he can use as the baby bucket style is too low to the ground and the older children regular swings don't give any support. We'd really love to see a basket or seat swing!</i></p>
<b>Toilets</b>	<p><i>Not aware of disable toilet in pavilion.</i></p> <p><i>No toilets in the park, I have to go the café.</i></p>

**Car Park**

*Sometimes the car park is full.*

*Difficult to find car-park.*

*In places potholes near the car park bad for wheelchair.*



## Appendix 4 – Question 8 comments

*How do you think the park could be improved?*

Red = new topic

Blue = repetition of comment under another heading or also refers to another heading.

### *Dogs*

1. More people keeping their dogs under control  
- seen a few incidents, e.g. children & big dogs
2. Dogs on leads. Our dog doesn't like other dogs and gets aggressive when other dogs approach.
3. Encouraging more people to keep dogs on leads or at least away from nervous dogs who are on leads
4. More control over dogs off leads (on the paths not the fields), perhaps some dog free areas.
5. Dogs are often off leads, being a pain.
6. Dogs allowed off lead areas
7. Dogs kept on lead
8. Dogs on leads
9. Keep dogs on leads and keep them off the sports play areas.
10. Dog walkers - some don't control dogs or keep them on lead, maybe one area a doggy park where they can be off lead.
11. Monitoring dogs being kept on leads.
12. More people put dog on lead...
13. Dogs on lead, clean up
14. dogs kept on leads
15. too many dogs off leads
16. Restriction of dogs not on leads - they are becoming a nuisance and seem to be given priority over human park-users sometimes
17. Try to keep dogs on leads and out of the flower beds
18. Dogs kept on leads.
19. All dogs to be on a lead when in the park except for the old tennis court.
20. People let big dogs off.
21. Keeping dogs on leads
22. Dogs on leads enforced, but maybe one of the fields could be enclosed fully where dogs could be off lead safely.
23. A separate area for dogs away from children
24. A fenced off area for off lead dogs
25. Fencing / enclosed field for dogs
26. A separate area for dogs away from [children](#)
27. Dog play area in the green next to the children's play area. Somewhere for dogs to play when kids are playing.
28. A fenced off dog area maybe the old bowls green by the entrance
29. Create a dog play area where the bowling greens were
30. The old bowls field would be a great closed off dog area
31. An enclosed dog area so that dogs can play together without bothering other park users
32. Bigger area for the dogs.
33. Fenced in dog area would be amazing like Sewell park
34. enclosed dog area for them to run around
35. Also an enclosed dog area that people can hire
36. Place to let dogs off lead would be great
37. Enclosed area for dogs off the lead away from children.
38. Enforcement of dogs on leads in general areas and the inclusion of a fenced area for dog exercise, where owners can let their dog(s) run free. This could be in the section currently under development as a wild garden (old bowling green) - I think this would be a much more practical solution of using this space.
39. A clearly defined area where dogs are allowed and a clearly defined area where they are banned so that a field can be kept clean and safe for games and sports.
40. Designated secure areas for off lead dogs.
41. Maybe a dedicated secure dog exercise space
42. Dog free areas.
43. fenced off area for dogs
44. Area where dogs can be off leads
45. Dogs should be on leads. [Park keepers would help.](#)
46. Specific area to let dogs off a lead and not escape. Possibly with obstacles for them
47. No policing - dogs in the children's play area.
48. Dog poo is annoying. Publicise free dog poo bags are available free from the cafe
49. Water should be fenced off, especially during events. There is no way for dogs and small children to get out

50. Closed area for off-lead dog activities
51. More dogs on leads or designated areas for dogs off leads
52. Some play equipment for dogs. Dog agility things?
53. the badminton areas (currently used for dog fouling) to be converted in a herb hub or something interesting and useful
54. Don't allow dogs inside the cafe
55. Cut /remove the mostly dead /old bushes on the corner that rounds from the park to the car park. Loose dogs & scooters /bikes frequently come flying round there & it is dangerous to those walking
56. The car park should be sealed to children and dogs.
57. Dogs can run anywhere but not in the children's play area. Two dogs tied to a bench in the play area
58. Also bigger signs to say dogs should be on leashes.
59. Seats for dog walkers outside the play area.
60. Prohibit dogs from football area.

#### *Trees, plants & flowers*

1. More trees
2. More flowers in the bandstand area - especially for this time of year
3. keep up with watering
4. As a walker it might be nice if there were more paths, just to have a good saunter about. Nothing mad or going through either of the big fields for dogs and ball games but it would be a good way to put more plants in and then have walks around, like a little flower garden - not for dog walkers on the north side or in the centre where the fountains are. Just a thought! I'd certainly donate to help with this and I know my partner has thought about joining Friends of the park as well.
5. Really not a big thing, but it could be nice to have some wilder areas amongst the trees beyond the pavilion, perhaps some wooden 'trim trail' type open ended obstacles (for children mostly, or adults)... Other options if the playground's heaving.
6. More wildlife stuff - swift boxes on stands, on Pavilion, owl boxes etc. Some more nature focused areas
7. Attract more wild life
61. In the winter - open later so working people can walk their dog after 5pm
62. Seating on dog field.
63. Dye in water - not good for children or dogs. Can't see in
64. Dog free picnic area.
65. Dog poo seems to be becoming a bit of a problem
66. Some dog walkers need to be more diligent clearing up.
67. People should clear up after their dogs.
68. Dog mess isn't always picked up.
69. More poo bins.
70. Dog poo is a problem
71. Less dog poo.
72. people picking up dog poo
73. Dog poo is unpleasant. (This person has a dog and clears up their dog's mess)
74. More doggie bins. Signage not clears....
75. Dog bins
76. More bins for litter and dog waste
77. fines for dog owners who enter the play area with dogs and for those that don't clean their dog's shit
8. Don't cut hedges during nesting time, Leaf blowers - nuisance and pointless
9. Don't cut hedges so severely they die on the top and look ugly.
10. Please don't cut down seed heads on long border - feed birds
11. Stop cutting hedges lower.
12. Don't cut down more trees or hedges.
13. Yew trees need topping
14. Potentially more wildlife activities /?pond
15. Pond with ducks (child).
16. wildlife pond
17. Birdfeeders. More trees to climb.
18. A few more wild areas. Opportunities to sit and enjoy.
19. A bit more upkeep to the deep flower border
20. Information board on plants. More wild areas.
21. 6m margin round fields for wildlife. The pond - bio diversity. Felled trees - should leave the bole behind
22. More flowers
23. More flowers
24. Need more maintenance. More flowering shrubs
25. More weeding in the long borders and the drains

26. Improvement to some of the bedding and plants- sometimes look a bit sad
27. Maybe put labels on the plants
28. Re-wilding for wild life
29. Edges of grass need trimming
30. Wild areas need some TLC
31. Would be great to have a community herb space. People could pick for their own use
32. Area outside cafe is a bit bare - both straight outside & the bandstand area.
33. Plant some magnolia trees in the four corners of the bandstand field. This would provide some beautiful flowers in early spring and would be easily seen from the front of the café.
34. Definitely need groundsman who can properly maintain the plants and shrubs and can take some pride in their jobs
35. More gardeners based in the park like old days
36. More extensive planting in flower beds.
37. more sensory planting
38. Bit more colour in the flower beds, but it is early spring.
39. "The park used to be so colourful with so many lovely flowers and plants.
40. More trees
41. All the beds cultivated.

#### *Play area, equipment and safety*

1. Think the play area could be improved,
2. Better play equipment
3. Update of play equipment
4. New play equipment (old and out of date)
5. New play equipment
6. Play area needs TLC.
7. Better play equipment
8. Slides for younger children that they can access independently
9. Slide.
10. Accessible play equipment for **disabled** children,
11. Install equipment for children in **wheelchairs**. Thorpe at Andrews's recreation ground is a good example.
12. **Accessible** play equipment
13. **Disability** play equipment. My son loves to spin. Consider re-bound therapy - **trampoline set into the ground**
14. **Trampoline in ground** in play area.
42. Weeding has improved - keep this up
43. More trees, flowers
44. More flowers
45. More flowers
46. Main long order needs weeding
47. New planting."
48. Shaded area for **baby**?
49. wildlife areas
50. "Greener" activities.
51. More fruit trees and maybe a community allotment.
52. I like it as it is. Keep some areas wild for wildlife (i.e. the old bowling green)
53. More shade from the sun (for reading, picnicking, etc.) and shelter from the rain during winter months.
54. More shaded areas.
55. Wooden adventure area would be lovely, e.g. in wooded area
56. The badminton area to be converted in a herb hub or something interesting and useful.
57. Path edges cut straight.
58. Less damage caused by vehicles on the grass
59. a discovery map for the most interesting plants and trees (with explanation for each),
60. An information board with names of plants.
15. More new stuff in play area e.g. **sensory stuff** and more water. Knock the old duff down - old play equipment
16. Big (or another) area. It is very popular in the summer and gets over crowded.
17. Reinstate children's play equipment in the playground
18. Monkey bars for play area.
19. More **baby** play equipment.
20. New equipment in play area.
21. Children's play area could do with updating.
22. Children play and slide for younger kids
23. Children's area could be improved
24. Get climbing frame fixed
25. Fixing the slide, or changing the way it's fenced off in the mean time to make it safer. My 2 year old crawled under the fence as it's only on sand, and was stuck on the broken climbing frame as I couldn't get in myself to get him down. Luckily we ended up tempting him down with an ice cream but trying to get

- him back under the fence was tricky as the fence was sharp and scratched his back.
26. We did find part of a [hack saw blade in the sand](#) of the children's play park, so possibly cleaning the sand?
  27. Kids' play area could be more regularly cleaned - mossy/ twigs & tidying up sand. Needs a spring clean right now.
  28. [Dogs](#) can run anywhere but not in the children's play area. [Two dogs tied to a bench](#) in the play area

#### *Play area toilets*

1. Toilets in the play area. If you are on your own with more than one child it can take some time to gather children and belongings together if someone needs to go.
2. More toilets, e.g. in play area. Good to clean them up in the play area. e.g. where to put nappies after using a splash pad.
3. Open the toilets in the play area again
4. Update the toilets near the children's park
5. improve toilets in play area,
6. Accessible toilets in the play area ,at the moment it's difficult having the toilets out of the play area as I have to take all 3 kids with me if one needs to go ,or I have to leave them unattended
7. Toilets in the play area
8. Toilets in children's area
9. The toilets on the play area needs to be improved. They are absolutely disgusting.
10. By opening the toilets in the children's play area
11. Open / clean toilet in the play area. Include a toddler one. It's a trek to go to the main one with a wet toddler - esp. when you have others who don't need the toilet
12. Toilet re opened near the play area as when a child needs the toilet it can be a mission to get up to the pavilion ones
13. Toilets at the play park
14. Children's toilet near play area.
15. Toilets in children's play area
16. Reintroduce toilets next to the play area with baby change
17. Better toilet facilities for play park
18. The toilets in the kids' area have been out of use for ages.
19. Toilets [in the] play area changing [...?]
20. A big ask, but toilet block near to the kids play park would be great.
21. Children's area toilet - clean and accessible please.
22. Toilets in play area should be open.
23. Toilets near play area
24. More toilets, especially by children's area.
25. Play area's toilets
26. Open the toilets! They go in the bushes or go home.
27. Well maintained toilets near the play area
28. Better toilets in the kids' area.
29. Clean functioning toilets in children's area
30. Also if there were toilets in the kids park that would be better. The area where there were toilets just smells like wee because people just go there and wee on the floor.
31. access to toilets - it's a long way to the Pavilion
32. TOILETS! Have been shut for a while. The pavilion is too far if children or adults need a wee.

#### *Other toilets*

1. Toilets could be refurbished
2. Upgrade toilets in park
3. Upgrade the toilets
4. Better toilets
5. Outside toilets aren't very nice
6. Toilets need to be upgraded - they always smell and there is no baby changing area
7. Toilets are rank.
8. Toilets
9. [Signage](#) for toilet.
10. Toilet repair!
11. Open the toilets.
12. toilets improve, never seen any as bad as these

13. more facilities - toilets, [more car parking spaces](#)
14. Toilets maintained more
15. Toilet
16. Toilets are a bit grim.
17. Toilets outside pavilion are not good! (Maybe just today?)
18. Toilets closed sometimes
19. Toilets are a bit grim
20. Don't like the park toilets. These need updating
21. Better toilet facilities.
22. More toilets

#### *Car parking*

1. Bigger car par, full in warm weather.
2. Not enough car parking spaces
3. Car park sometimes full
4. Bigger car park
5. Bigger car park
6. Bigger car park
7. Bigger car park!
8. More car park spaces (as it's a holiday)
9. More car parking space.
10. more parking spaces
11. We used to use the car but in the holidays the car park is often full so now we walk. Would like more parking space.
12. At busy times in summer the car park has been full (but you can park on the road so not really an issue)
13. A bigger car park because people park in our road, right on the corners. Someone parked on my neighbour's actual drive.
14. Stop people parking in our streets & the car par park for our flats.
15. Man parked his car on bus stop last summer!
16. Bigger car park
17. Bigger car park.
18. Bigger car park.
19. More parking.
20. More parking.
21. More parking
22. More parking.

#### *Café*

1. I'd like the café to be open a bit later, 5pm rather than 4pm when it's daylight.
2. Longer cafe opening hours.
3. Longer Cafe opening hours
4. Keep the cafe open
5. cafe open a bit longer in the afternoon

23. Nothing except the toilets
24. Better toilets
25. The toilet could be nicer
26. The toilets are terrible outside the cafe area.
27. Toilets sometimes locked.
28. Cleaner toilets (the ones outside at the Pavilion)
29. The public toilets are a bit grim and in need of refurbishment.
30. Pavilion toilets need to be open
31. Baby changing - currently only available [when the cafe is open](#)
32. The loos in [the café](#) could be cleaner.

23. More car parking spaces
24. Car park full today
25. Parking too small
26. more facilities - [toilets](#), more car parking spaces
27. Better lines in the car park area.
28. Access to the car park - had to drive all around to find it
29. More signs about getting to the car park
30. Widen the entrance to the car park
31. Parent parking - tight car parking makes getting buggies out difficult
32. Show [disabled](#) parking spaces clearly
33. Parking a problem
34. Parking can be tricky
35. Ensure parking remains [free of charge](#)
36. Keep parking [free](#) and not go down Eaton park route
37. Ensure [free](#) parking
38. Don't have parking [charges](#)
39. Scrap the idea of car park [charges](#)
40. 1st hour free if car park [charges](#).
41. Don't add [fees](#) to park!!!
42. [No charge](#)
43. Resurface the car park
44. car park - improve
45. Car park.
46. Car park!

6. Extend opening hours of cafe if possible
7. Keep cafe open longer
8. Long queue in cafe today. There isn't normally.
9. More cafe space when busy like today (dog show day)

10. Less queues in the cafe on busy days.  
Maybe have a coffee only stall
11. Seasonal cafe e.g. [ice cream van](#) - main cafe so busy
12. The cafe is SO slow to be served.
13. More staff in café
14. More staff in café.
15. Staff in kitchen

#### *Other refreshments*

1. Seasonal [cafe](#) e.g. ice cream van - [main cafe so busy](#)
2. Can the [cafe](#) use the hut in the playground for teas & coffees?
3. Using the hut near [the children's play area](#) for drinks and ice creams during summer would be handy for the play area.

#### *More seating in the play area*

1. SEATING! Picnic tables in the [play area](#)
2. More benches in the [children's area](#).
3. More benches in [play area](#)
4. More picnic tables in [play area](#).

#### *More seating around cafe*

1. More seating outside at the [café](#)
2. More seating outside at [the cafe](#)
3. Maybe more [cafe](#) seating

#### *More seating elsewhere*

1. Benches in the wooded area picnic tables and more sheltered seating
2. More sheltered seating during the summer
3. More seating/picnic benches around the park.
4. More seating in the grass area
5. Picnic benches - more.
6. Designated picnic area with picnic benches.
7. More seating especially long border area and big grass area.
8. More seats, especially along the long border.
9. Outdoor seating shelters
10. More seats, not just in band area.

#### *Buildings and other renovation and maintenance*

1. Nurturing the historic site - more maintenance
2. Investment in the crumbling infrastructure,
3. Parts need restoration.
4. Potential with the other buildings could be developed
5. Repurpose old buildings at the back of the park

16. Better coffee in the café
17. More meat choices in the cafe & better signage about breakfast. Would all-day breakfasts.
18. Café ran out of cake today.
19. [Don't allow dogs inside the cafe](#)
20. Missed cafe when it was closed
21. [Suggestion box](#) in cafe for ideas for the park?

4. [Refreshment cart/hut](#) at the [play area](#) would be great.
5. Drinking water next to playground.
6. Chip van.
7. Ice cream, popcorn and music for the children.

5. More benches in the [play area](#) - always busy after school and at weekends
6. [Play area](#) - more seats for adults. Grass area needs levelling
7. Benches in the new [play area](#)

4. Some more picnic benches, it's weird that there is like 1 in the whole park, other than outside [the cafe](#).

11. More seating for [elderly](#)
12. Maybe more seating as we get [older...](#)
13. More seats around the park
14. more seats
15. More seating
16. More seating
17. More seating areas
18. more benches
19. More seats
20. More seating areas.
21. Couple of seats
22. Repaint benches.

6. Making use of the other buildings e.g. old pavilion
7. Restoration work on the Pavilion
8. Smaller areas e.g. dovecot these could do with some attention.
9. Renovation of basketball courts - I need to play basketball.

10. clean up badminton courts
11. Clean up badminton courts
12. More work around the small building near the car park is needed - lots of litter and not a social space.
13. Most of the drains around the park are blocked with mud and could do with clearing to avoid possible flooding.
14. Cut grass in football area. Look after football area
15. Bit more maintenance. Council spending Council Tax on places like this rather than, e.g. cycle lanes

#### *Steps, ramps & access*

1. Easier access on crutches, no need to walk the longer way round to avoid the steps
2. More ramps needed.
3. Perhaps a ramp besides steps.
4. Possibly more ramps / slopes for pushchairs as sometimes it's a long walk round with pre-schooler tagging behind
5. If there was a ramp to get up the stairs that would be great as I mainly have a pushchair and have to walk all the way round to get to the cafe.
6. Find an imaginative solution to the steps going down to the long borders. They are dangerous and the non-step route is a long way round for people with wheelchairs, buggies, crutches etc.
7. A slope up to the band stand and cafe area to save those less fit a struggle up the steps or a long walk to avoid them.

#### *Water feature near bandstand*

1. Water area could be improved
2. The water area to be safer
3. Water should be fenced off, especially during events. There is no way for [dogs](#) and small children to get out
4. Stop kids falling in the water.
5. Sort out the water. It's an odd colour and doesn't look healthy.
6. Clearer water feature
7. Dye in water - not good for children or [dogs](#). Can't see in
8. fountains are not turned on so water is stagnant and dirty

16. More investments from council"
17. Needs more people to help to maintain it. It used to be far more cared for years ago
18. Get community service workers to do work, e.g. thorn bushes are hanging over benches
19. Cleaner, more looked after
20. Better maintenance
21. More maintenance
22. More TLC
23. Nothing immediately - just maintain it!
24. Safety of high wall in [play area](#)

8. Be more accessible to the disabled
9. Slope instead of steps in the front for wheelchairs and buggies
10. Easier for prams
11. Repairs to the steps up to the fountain area.
12. Look after steps
13. Steps
14. Guard rails on the bridge.
15. Steps going down to the green on the south side of the park where the children play on the ice.
16. Need hand rails [Ticked no for q5].
17. Railing across the steep steps
18. The steps to the long borders
19. More accessibility
20. Access

9. There needs to be a safety covering on the water feature in the centre of the park. It is dangerous and have had seen children being unsafe when playing there. My own child has fallen in and we now feel we cannot go to that part of the park.
10. missed not seeing tadpoles this year that blue stuff is in the water
11. Water is [no additional text]
12. No exit from pond for frogs or hedgehogs
13. The main area in front of the feed cafe usually has water that looks polluted-perhaps make this into a proper pond for wildlife with lily pads and marsh marigolds for wildlife.

### *Vandalism, bad behaviour + safety*

1. CCTV to catch the ignorant idiots who leave rubbish everywhere and damage **the cafe** property would be good. I am forever picking up other peoples rubbish!!
2. Some sort of security monitoring the evening teenage hours near dusk, which get out of hand with threatening behaviour, dangerous behaviours to themselves and vandalism.
3. Better security at night
4. Make it safer in the evenings. Some **staff presence** would be reassuring
5. Visitors smoking and leaving cigarette butts on the ground. Maybe a no smoking area in the **playground**.
6. Sometimes [the] public are thoughtless, e.g. boy on a scooter today
7. More control of **cyclists**
8. **Cut /remove the mostly dead /old bushes on the corner that rounds from the park to the car park. Loose dogs & scooters /bikes frequently come flying round there & it is dangerous to those walking**
9. Some older children swearing.
10. **Park keeper** would provide positive improvements to the park, would check anti-social behaviour.
11. **Park warden/keeper** to keep the park in good order
12. **A 'parky'** to walk round and supervise
13. Younger people treat it with respect.
14. Shame about the recent vandalism
15. Less vandals
16. Somehow stop the mindless vandalism.
17. Address the drug use in bushes. I'm not talking about people smoking weed I'm talking about the class a drug users
18. Safety, it's hard to feel safe in Waterloo Park.
19. About a year ago some safety issues - gangs. Regular police visits help.
20. Concerned about ASB. Community interest.
21. Lights should be on when park is open (not always)
22. Lighting- at times it feels unsafe
23. More lights
24. More lighting for winter.
25. A bit of litter sometimes but not too bad overall
26. There are holes in the big open grass area - a hazard
27. Near steps @ wasps' nest in big tree at the end of the border.
28. Wasps attacked

### *Activities / facilities / events or older children / teenagers*

1. More for teenagers - it's their park too and they are in the community too. Feels like there's more for families/young children and older people.
2. More play facilities for older children / teenagers.
3. Something for older kids, maybe a small bike track? Something for bigger kids - adventure playground or zip wire or high tree tops climbing? Skating area?
4. Play equipment for older kids
5. Play equipment for older children
6. 12 year old children need more activities e.g. bowling, bike park
7. Needs more for 10+ year olds possibly
8. Update children's play area for school age especially
9. More for children
10. A skate park. Skate parks at other city parks are very well used and I have to travel to the other side of the city to take my grandsons to one
11. Skate park
12. Skate park would be great. More provision for older children - skate board park? Also area with adventure type equipment -would be a great addition
13. A section for a skate park
14. Convert disused **bowling area** into skate or bike park for kids?
15. Happy as it is - roller skating & skate boarding for grandchildren.
16. More facilities for older children (ages 10 to 16) for instance skateboard/cycle area.
17. Kids' swimming pool.
18. Paddling pool could be added
19. Children's goals for football in the small field
20. More for young people to do after school
21. Meets my needs generally. Teenagers might say different
22. I think there could be better provision for 11+ years i.e. skate park, outdoor exercise equipment
23. Board games for kids"
24. Something for older children. A bike track? A zip wire? Crazy golf?

25. Big kids consider little kids
26. It would be great to have an area with some smooth surface to practice skating on.
27. More child friendly events.

#### *Pitch & Putt and Bowling Greens*

1. Bring back a putting area.
2. Bring back pitch and putt
3. Re-open the pitch and putt / make use of the old pitch and putt hut at the bottom corner.
4. Bring back the pitch and putt. Keep up the good work.
5. Reopen putting course
6. Bring back the pitch and putt.
7. Reinstall the putting green.
8. The putting green closed years ago and nothing done with open space
9. A putting green would make it perfect.
10. Bring back the bowls and pitch and putt
11. Bowling, putting green/crazy golf

#### *Other activities / facilities /events*

1. More outdoor activities.
2. Adult outdoor gym area.
3. Outdoors gym equipment
4. Outdoor gym equipment.
5. exercise machine for work outs
6. Perhaps an outdoor gym for adults
7. Outside gym equipment,
8. Outdoor gym equipment
9. Outdoor exercise equipment
10. More fitness activity
11. Exercise - running in the park
12. Football pitch
13. Pickleball courts need a softer surface
14. Basketball. Table tennis
15. More [?] Sports facilities.
16. Rugby posts
17. Outdoor yoga in [?] area. Floodlit courts. More exercise areas. Trainers to use park - target those who could lead sessions here.
18. Tennis facilities.
19. Grass tennis courts
20. Tennis courts could be improved
21. I don't think so. Too much foliage round the tennis court to retrieve lost balls.
22. Roller skating area.
23. Open air games like chess & jenga
24. Perhaps some family-friendly outdoor games like giant draughts or skittles.

#### *Bins & Litter*

28. Used to do fun days for children.
29. Need to expect people to children's events in the afternoon too - activity sheets had run out today.

12. Re-introduce bowls or putting
13. Bring back mini golf please.
14. a few more things to do - restore putting green, that and the ex-bowls greens seem unloved
15. Old bowling green area could be used for a set purpose
16. Bring back the bowling greens
17. utilise the old bowling greens
18. Utilise the old bowling greens.
19. Great to have bowling green used (wasn't aware of wild flower meadow)
20. Improving the former bowling greens

25. We loved the rock bands 30years ago.
26. More live entertainment
27. More music in band stand.
28. Music on Sundays
29. Put the events concerts (?)
30. More facilities for **wheelchair users**, especially adults.
31. cultured activities
32. Temporary art.
33. BBQs that visitors could use.
34. Could have a boating lake
35. I came to an open cinema event a few years ago- that was great, it would be lovely to have something similar again. Not all the time, but perhaps a few evenings in the summer
36. Make more use of it to encourage more people to use it.
37. Beer tent
38. Maybe more events
39. More events in week maybe
40. Even more events
41. More events
42. More events
43. More events
44. More events
45. more events

1. More bins
2. More bins
3. More bins
4. More bins
5. More bins.
6. More bins
7. More bins!
8. A few more bins
9. A few more bins
10. A few more bins, especially outside the [cafe](#)

### *Signage*

1. Signage out on Angel Road on approach.
2. Signage e.g. to [cafe](#) - didn't know where it was
3. Improve signage, what's where, [cafe](#) and [toilet signs](#).
4. signage for correct contact (not NORSE)
5. Another thing that could be nice would be some little signs highlighting the animals/

### *More promotion / advertising of activities and events*

1. Park needs more publicity - can't see from roads.
2. Know what events are going on - I don't do Facebook. Need to publicise events elsewhere too.
3. Better publicity not just small flyers and Facebook.
4. Adverts for courses etc. in the Pavilion e.g. Yoga. How do you find out what's going on
5. Better publicity
6. Keep information boards updated.

### *Cycling facilities*

1. More bike racks
2. More bike stands
3. Not sure if cycling allowed but bike racks good improvement. Concerned about ASB. Community interest.
4. Better bike parking,
5. Cycle pump track.

### *Opening hours*

1. Keep it open later
2. Open times poor, not early enough
3. Longer opening.
4. Longer opening hours in the summer

### *Funding*

11. Bin not well positioned when sitting outside the [cafe](#)
12. Litter clearance in [play area](#) when busy
13. More recycling bins and [poop bins](#).
14. More bins for litter and [dog waste](#)
15. Keep it better cleaned. Bins emptied regularly.
16. Reduce litter
17. Keep it tidy
18. less rubbish,
19. Litter in less obvious places cleared.

insects/ etc. found in the park, or detailing a bit more of the history of the park.

6. Colour with white writing and bold for signs.
7. Map for paths for [disabled people](#).
8. can I smoke here? Would like some signs.
9. Signage

7. List of upcoming activities in the upstairs room in the cafe.
8. More up to date noticeboard.
9. events better and more in advanced advertised.
10. Better advertising of what's on"
11. More advertising for craft events.
12. Information given on when splash zone activity is open
13. Maybe more information on how to volunteer

6. More bike racks
7. Maybe make it more accessible for cycling
8. Possibly more secure cycle storage would be good
9. Cycle parking near the car park would encourage more people to cycle here.

5. Open later, especially in summer
6. Lighting at night/into evening so that access through park could be extended.

1. Perhaps Friends could get match funding from Council and raise funds.
2. Council should be more involved, funding necessary for borders
3. Lots of funding available from CIL - Community Infrastructure Levy - you need to apply to Council for money

*Make park bigger*

1. Bigger!
2. Bigger would be good! Well-designed separate areas are good.
3. Make the park area bigger

*Other*

1. Carry on increasing community use of cafe/pavilion.
2. The Friends running it.
3. Child: visit top floor of café.
4. Library branch?
5. More people
6. doing a fair job
7. As above. Other than that it's a nice park
8. By moving it closer to my house
9. Move to good area
10. Don't live
11. No fairy lights on [] (?)
12. ..., green. (?)

*Nothing / No changes needed to improve the park*

1. QQ Nicest park I've ever been to.
2. QQ Doing a good job, always looks beautiful
3. QQ None. We just walk with the baby in the park.
4. QQ It's a very specific type of park so keep it as it is.
5. QQ honestly the park itself is already lovely
6. Quiet and peaceful, nothing needed.
7. OK, one of my favourite ones to come to.
8. Perfect just the way it is.
9. Love this park.
10. It's got everything we need, clean, flowers
11. Nice as is.
12. It's good;
13. Like it as it is
14. Keep it like it is.
15. Fine.
16. Enjoy as it is.
17. It's lovely as it is thank you
18. It's perfect
19. Like it as it is
20. can't think of anything, perfect
21. has improved a lot in the last 12 months
22. good as it is.
23. ticks all the boxes
24. Leave it as it is
25. Like it as it is
26. If it ain't broke, don't fix it.
27. Lovely as it is
28. Like it like it is.
29. we like all the activities, thank you
30. Can't think of anything at the moment
31. Good enough
32. Well maintained already.
33. Nothing leave it as it is
34. Looking good
35. Leave it as it is.
36. Like it as it is
37. No not really. It is what we need as it is.
38. Nothing needs changing
39. Nothing comes to mind
40. Leave the park as it is."
41. Just nice as it is.
42. Does what it says on the tin.
43. Well kept up.
44. Whole set-up great
45. Quite perfect
46. Not that we can think of
47. No, we love it
48. Beds improved. Better kept.
49. Lovely as it is
50. Park suits me very well
51. No. Leave it as it is.
52. Fine as it is
53. OK. Good enough for us.
54. It cant
55. Got a good range of things.
56. Nothing specific.
57. No, it's very good as it is
58. Not now, mush improved over the last few years
59. No, it's lovely now
60. No, it's much better these days
61. Nothing really springs to mind, honestly
62. I don't think it requires anything extra
63. It's perfect as it is!
64. It's great
65. Already well looked after
66. Good as [it] is.
67. Lovely as is.
68. Not possible.
69. Good enough
70. It's OK as it is. Happy with it as it is.
71. Good as is.
72. Like it as it is
73. I like it as it is
74. It's a good park

- |  |                             |                 |
|--|-----------------------------|-----------------|
| 75. Leave it as it is                                  | 86. all ok                  | 99. None        |
| 76. It did go downhill but it has<br>now been improved | 87. All OK                  | 100. None       |
| 77. Perfect  | 88. It's OK                 | 101. No         |
| 78. Much better than it used to<br>be.                 | 89. OK                      | 102. No         |
| 79. Not greatly  | 90. Nothing obvious.        | 103. no         |
| 80. Not really   | 91. Nothing to add          | 104. No         |
| 81. not at moment                                      | 92. Nothing I can think of. | 105. No         |
| 82. looks ok at moment                                 | 93. Nothing I can think of. | 106. no         |
| 83. All OK at the moment                               | 94. Nothing                 | 107. No         |
| 84. It's OK as it is.                                  | 95. Nothing                 | 108. No         |
| 85. All OK   | 96. nothing                 | 109. n/a        |
|  | 97. Nothing                 | 110. Don't know |
|  | 98. nothing                 | 111. Don't know |